



# VOICES BEYOND



1. If you do not have a healthcare provider or somewhere to go as your regular source of medical care, where do you usually go when you need healthcare?
  - Ø **“Generally I just try to not get sick”**
  - Ø **“Casa de Salud or One Hope/Centro de Vida”**
  - Ø **“Emergency Room”**
  - Ø **“I don’t go”**
  - Ø **“First Choice”**
  - Ø **“UNM hospital”**
  - Ø **“I just buy something in Wal-Mart”**
  - Ø **“Public Health Office”**
  
2. Is there any service that you would never even try to obtain for any reason? If yes, when which service and why?
  - Ø **Afraid**
  - Ø **Lack of money**
  - Ø **Lack of insurance**
  - Ø **At X due to staff attitudes and because they do not give consistent messages**
  - Ø **Needs an MRI but it is too expensive and had bad experiences in the past**
  - Ø **Needs an operation but doesn’t have the money to pay for it**
  - Ø **I am undocumented**
  - Ø **I don’t have insurance while my husband and some of my grandchildren do not have documents.**
  - Ø **Dental costs too much and cannot afford it**
  - Ø **Medical debt prevents this person from accessing care at hospital X.**
  - Ø **I don’t want to be deported and separated from my children who were born here.**
  - Ø **I won’t see a doctor because I don’t speak much English**
  - Ø **Paperwork takes so much time, so have not applied for medical assistance programs.**